Nick Goldstein

Austin, TX 78653 • nick@nicholasmgoldstein.com • https://nicholasmgoldstein.com

Professional Summary

PMP-certified, cleared federal consultant delivering technology implementations for government clients. Serves as primary client-facing point of contact across multiple concurrent engagements, leading status meetings and tracking work product against formal reporting expectations. Identifies and resolves technical, financial, and workflow risk while coordinating with client IT teams and vendors, and mentors project teams on system build strategy. Skilled at translating complex technical and financial systems into actionable recommendations for stakeholders in regulated, ambiguous environments.

Professional Experience

Oracle Health **Austin, TX**
Consultant **Oct. 2022 - Present**

- Advise federal healthcare clients on Cerner Millennium revenue cycle systems under active federal security clearance, guiding integration, validation, and compliance across implementation phases
- Serve as primary client-facing point of contact across multiple concurrent engagements, managing stakeholder communications to drive delivery alignment
- Schedule and lead client-facing meetings and virtual events, setting agendas and coordinating between client and Oracle delivery stakeholders to align on open issues and upcoming milestones
- Identify and escalate configuration, workflow, and financial risk (including reimbursement calculation errors) within Patient Accounting and Contract Management builds, flagging issues that threaten scope or timeline before they affect go-live dates
- Maintain accountability for project schedules across multiple concurrent Oracle Health implementations, tracking milestones against contractual commitments
- Track and report project status using VersionOne and SharePoint across concurrent engagements, maintaining work product visibility for client and delivery stakeholders
- Coach internal and client project teams on Cerner Contract Management (CCM) and Patient Accounting workflow configuration, providing technical guidance to support implementation decisions
- Develop cross-solution expertise in contract variance analysis by working across both Patient Accounting and Contract Management, applying that dual-solution understanding to lead educational sessions on CCM configuration and variance
- Present technical solutions to government stakeholders, coordinating with client IT teams and vendors to troubleshoot issues and translating technical capabilities into actionable recommendations

Projects

Federal Healthcare Client **CPA / CCM**
Revenue Cycle Implementation **Current**

- Guide integration and validation of Cerner Patient Accounting billing, charge capture, and claims/accounts receivable management workflows, tracking and documenting work performed against formal status reporting expectations
- Support Cerner Contract Management functionality across multiple client deployments, including sustainment engagements, tracking key performance indicators to flag reimbursement risk and identify revenue recovery opportunities
- Manage iteration task sequencing across Patient Accounting and Contract Management workflow builds, tracking progress against sprint-level status reporting expectations

Transaction Services Engagements **Transaction Services**
EDI Implementation **2022 - 2025**

- Independently led client communications and stakeholder management across multiple concurrent Transaction Services engagements, mentoring client project teams on project strategy, serving as primary point of contact for implementations spanning EDI, claims editing, eligibility verification, Automated Messaging, and Payment Terminals/POS systems
- Guided clients through electronic eligibility verification and claims processing configuration, identifying and resolving payer-facing configuration risk to prevent transaction failures

- Tracked schedule and milestone status across Transaction Services workstreams (EDI, claims editing, eligibility verification, Automated Messaging, POS), reporting against contractual commitments

Education

SUNY ONEONTA **Oneonta, NY**
BS in Business Economics **May 2022**

Certifications

Active: **Project Management Professional (PMP),** Microsoft Certified: Azure AI Fundamentals
Prior: AWS Cloud Practitioner (2023), OCI Foundations Associate (2023), OCI Foundations Associate (2022)

Technical Skills

PROGRAMMING: Go, TypeScript, Dart (Flutter), Python, SQL, CCL (Cerner Command Language)
CLOUD PLATFORMS: AWS, Azure, Oracle Cloud Infrastructure (OCI)
SPECIALIZATIONS: Healthcare IT consulting, Revenue Cycle Management, Cerner Millennium, Patient Accounting, Contract Management & Variance Analysis, Project Management, AI, Agile/iterative project methodology
TOOLS: VersionOne, SharePoint, Microsoft Excel, Microsoft PowerPoint, ChatGPT Enterprise